

Hounds for Heroes is a charity funded entirely by donations. By training specialist assistance dogs and matching them with beneficiary partners, the bond between partners and dogs changes both lives. Through each bond, our mission is to restore independence, confidence and quality of life for those who have, with courage and dedication, served our country, our neighbourhood, and our community in the military and emergency services.

This form has two sides. It explains how we use your personal information and asks for your preferences about how we communicate with you.

Our full Privacy Policy is available on our website or on request.

- ✓ **We keep all personal information securely.**
- ✓ **You can ask to see the information we hold about you at any time by asking any member of the Hounds for Heroes team.**
- ✓ **We keep your information securely and only for as long as necessary for the purpose for which it was collected and to meet our legal and regulatory obligations. Retention periods vary depending on the type of relationship and applicable legal requirements. Further details are available in our Privacy Policy.**
- ✓ **Where we rely on your consent, you can withdraw your consent for us to hold personal information about you at any time (subject to the legal obligations placed upon us).**
- ✓ **Telling your story is a powerful way to help others. We use a separate media consent form for this.**

- If you contact us to volunteer, help raise funds or because you are applying for a dog, your name, address and preferred contact method, and whether you have a personal or family connection with the military or emergency services will be entered onto our charity data base. We would like to thank you and keep you informed about our work and fundraising activities. Staff and volunteers in our corporate and fundraising teams will use and see this information.
- If you make a donation or a purchase, we will also ask for financial processing information. Hounds for Heroes complies with the UK banking security requirements for receiving money and your data will be encrypted through the Payment Card Industry Data Security Standard (PCI-DSS). Staff in our finance and fundraising teams will see and use this information.

To understand if one of our assistance dogs could help you, we will ask you to give us:

1. Your name, age, gender, home and email addresses, telephone number and preferred contact method
 2. Evidence of military service or employment in the emergency services
 3. The tasks that you would like a dog to be able to assist you with
 4. If you have previous experience with dogs, as pets or from your working life
 5. The injury or diagnosis you are living with
 6. The impact of your injury and/or diagnosis has, socially, physically and psychologically
 7. Walking aids, wheelchairs, prosthesis, medical braces, and/or adapted vehicles you may rely on
 8. If you rely on family carers or professional carers to assist you with tasks of everyday living
 9. If you work and/or receive financial help, like attendance allowance, Motability or Personal Independence Payments
- We collect this information because it is necessary to assess whether and how an assistance dog can support you and to ensure appropriate training, welfare and safeguarding. This may include information about your health or disability, which is treated as sensitive information under UK data protection laws and is only accessed by appropriate staff involved in assessment and support.
 - Staff who decide about training and placing our dogs will see this information.
 - We check the accuracy of this information annually to ensure it is up to date.

This privacy consent form explains how Hounds for Heroes collects, uses, shares and secures your personal information in accordance with UK data protection laws and our Privacy Policy. Where we rely on your consent (for example, to send marketing communications), you may withdraw that consent at any time. In other cases, we process your information because it is necessary to assess your application, manage our relationship with you, comply with legal obligations, or pursue the legitimate interests of the Charity.

Please tick one or more of the boxes below to tell us the way(s) you prefer to hear from us

☐ Email	☐ Post	☐ Telephone	☐ SMS / Text
--------------------------------	-------------------------------	------------------------------------	-------------------------------------

You can change your preferences at any time.

By signing this form you confirm that you have read and understood how we use your personal information and you consent to the Charity processing your information in accordance with this document.

Date: _____ Name: _____

Signature: _____